

Privacy Policy

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decides to use our Services.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which are accessible on our website at www.webfast.co.za

Information Collection and Use

For a better experience while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to Name, Email, Phone, Address. The information that we request will be retained by us and used as described in this privacy policy.

The app does use third-party services that may collect information used to identify you.

Link to privacy policy of third-party service providers used by the Webfast:

[Google Play Services](#) Webfast uses all goolge platforms.

Log Data

We want to inform you that whenever you use our Service, in a case of an error in the website, app, we collect data and information (through third-party products) on your phone called Log Data. This Log Data may include information such as your device's Internet Protocol ("IP") address, device name, operating system version, the configuration of the website when utilizing our Service, the time and date of your use of the Service, and other statistics are available to only Webfast.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these cookies explicitly. However, the website may use third-party code and libraries that use cookies to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device, browser.

If you choose to refuse our cookies, you may not be able to use some portions of this Service or experience pages as intended design.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

To facilitate our Service;

- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used or can be improved.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose outside helping clients.

Security

We value your trust in providing us with your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to take the necessary actions.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at legal@webfast.co.za

The Protection of Personal Information Act

Consumer Privacy Policy

This policy will explain how Webfast obtains, uses, and discloses your personal information, in accordance with the requirements of the Protection of Personal Information Act ("POPIA").

Webfast is committed to protecting your privacy and ensuring that your personal information is collected and used appropriately, lawfully, and transparently.



Information Webfast Collects

Webfast collects and processes your personal information to contact you for the purpose of understanding your requirements and delivering services accordingly. For this purpose, we will collect contact details, including your name and organization's information.

Your personal information is collected directly from you when you provide it to us. Where possible, Webfast will inform you of what information you are required to provide and what information is optional.

How Webfast Uses Your Information

Webfast ensures that any personal information collected will be used solely for the purpose for which it was collected and agreed upon by our Webfast Services and you the CLIENT. Additionally, personal information collected may be retained for legal use or research purposes when necessary.

We may use your information under the following circumstances:

- To respond to your inquiries
- To send you a quote, invoices for the services we provide
- To verify your identity
- To detect and prevent fraud, crime, money laundering, or other forms of malpractice.
- To conduct market or customer satisfaction research or statistical analysis
- For audit and record-keeping purposes
- In connection with legal proceedings
- Disclosure of Information

Webfast does not sell your personal information, and therefore, your personal details will not be disclosed to anyone except as provided for in this privacy policy. Your personal details may be disclosed to our service providers at Xneelo who are involved in the delivery of products or services to you. Our agreements with these providers ensure that we comply with the privacy requirements as required by the Protection of Personal Information Act.

We may also disclose your information:

- Where we have a duty or a right to disclose in terms of law or industry codes
- Where we believe it is necessary to protect our rights

Information Security

Webfast is legally obliged to provide adequate protection for the personal information we hold and to stop unauthorized access and use of personal information. We will, on an ongoing basis, continue to review our security controls and related processes to ensure that your personal information remains secure.

Our security policies and procedures cover:

- Physical security
- Computer and network security
- Access to personal information
- Secure communications
- Security in contracting out activities or functions
- Retention and disposal of information
- Acceptable usage of personal information
- Governance and regulatory issues
- Monitoring access and usage of private information
- Investigating and reacting to security incidents

When we contract with third parties, we impose appropriate security, privacy, and confidentiality obligations on them to ensure that the personal information we are responsible for is kept secure. Webfast ensures that third-party service providers to whom we pass any personal information agree to treat your personal details with the same level of protection as we are obliged to.

Access to Information

It is your lawful right to adequate access to the personal information we hold about you. To do so, contact us via the telephone numbers and/or email addresses provided on our website. We may request a copy of your ID document to confirm your identity before providing any such details to you.

Correction of Your Information

You have the right to request that your personal details be updated, corrected, and deleted.

Definition of Personal Information

As per the Act, "personal information" refers to information relating to an identifiable, living, natural person, and where applicable, an identifiable, existing juristic person.

[Terms and Conditions can be found here.](#)